

End of Software support for obsolete imVision® Managers

CommScope will discontinue support for iPatch Rack Manager, Rack Manager Plus, iPatch Panel Manager iPatch Network Manager from 2025.

CommScope’s imVision system (previously known as iPatch), launched in 2001, has undergone significant evolution with multiple iterations of iPatch/imVision Managers designed to enhance the CommScope’s AIM system. These legacy devices have now been replaced by the technologically superior imVision Controller X. In spite of the legacy imVision Managers reaching end-of-life status many years ago, CommScope continued to support these devices in the System Manager software. . CommScope has decided that at the end of 2025 the System Manager software will no longer support these discontinued imVision Managers and customers are advised to migrate their installations to using the imVision Controller X. If customers would continue using unsupported imVision Manager after that date, CommScope will not be able to guarantee compatibility between these devices and new versions of the System Manager software and will not provide any support to resolve issues related to use of unsupported hardware.

The decision to discontinue support for the older controllers is driven by the need to streamline operations and focus on more advanced, efficient technologies that can better meet the evolving demands of network infrastructure. The imVision Controller X represents the latest in technology, offering enhanced features, improved performance, and greater scalability. By migrating to this newer technology, customers will benefit from a more robust, future-proof solution that aligns with the latest industry standards and practices. This transition not only reflects CommScope’s commitment to innovation but also ensures that customers receive the best possible service and support for their investment.

List of no longer supported imVision Managers

Name	MID	Description	Year Discontinued
iP-Rack- MGR	108666017	iPatch Rack Manager	2005
iP-Rack-MGR-Plus	760024588	iPatch Rack Manager Plus	2010
360-iP-PANEL-MGR	760095562	SYSTIMAX 360 iPatch Panel Manager	2015
360-iP-NET-MGR-MOD	760105353	SYSTIMAX 360 iPatch Network Manager	2015



Rack Manager Plus



Panel Manager